



Annexure A

Escalation Matrix - Registrar-Share-Transfer-Agent

Details of	Contact Person	Address	Contact No.	Working Hours	Email ID
Client Servicing	P Manoj Babu Piyush Tanvi	214, Raghava Ratna Towers, Chirag Ali Lane, Abids, Hyderabad 500001	040-69011154 040-69011146	Mon-Fri; 10:00 AM to 6.30 PM Sat; 10:00 AM to 2.00 PM	rta@cilsecurities.com
Head of Client Servicing	Vanishree	214, Raghava Ratna Towers, Chirag Ali Lane, Abids, Hyderabad 500 001	040-69011153	Mon-Fri; 10:00 AM to 6.30 PM Sat; 10:00 AM to 2.00 PM	rta@cilsecurities.com
Compliance Officer	K K Maheshwari	214, Raghava Ratna Towers, Chirag Ali Lane, Abids, Hyderabad 500001	040-69011149	Mon-Fri; 10:00 AM to 6.30 PM Sat; 10:00 AM to 2.00 PM	kkm@cilsecurities.com
Managing Director	K K Maheshwari	214, Raghava Ratna Towers, Chirag Ali Lane, Abids, Hyderabad 500001	040-69011149	Mon-Fri; 10:00 AM to 6.30 PM Sat; 10:00 AM to 2.00 PM	kkm@cilsecurities.com

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with:

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- NSDL at <https://investor.nsdl.com/portal/en/home>
- SEBI - <https://scores.sebi.gov.in/>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES//Depository Portal