



## INVESTOR COMPLAINTS DATA

| Sr. No. | Received from           | Carried forward from previous month | Received during the month | Total pending | Resolved* | Pending at the end of the month** |                                | Average Resolution time ^ (in days) |
|---------|-------------------------|-------------------------------------|---------------------------|---------------|-----------|-----------------------------------|--------------------------------|-------------------------------------|
|         |                         |                                     |                           |               |           | Pending for less than 3 months    | Pending for more than 3 months |                                     |
| 1       | 2                       | 3                                   | 4                         | 5             | 6         | 7                                 |                                | 8                                   |
| 1.      | Directly from Investors | Nil                                 | Nil                       | Nil           | Nil       | Nil                               | Nil                            | Nil                                 |
| 2.      | SEBI (SCORES)           | Nil                                 | Nil                       | Nil           | Nil       | Nil                               | Nil                            | Nil                                 |
| 3.      | Depositories            | Nil                                 | Nil                       | Nil           | Nil       | Nil                               | Nil                            | Nil                                 |
| 4.      | Other Sources (if any)  | Nil                                 | Nil                       | Nil           | Nil       | Nil                               | Nil                            | Nil                                 |
| 5.      | <b>Grand Total</b>      | Nil                                 | Nil                       | Nil           | Nil       | Nil                               | Nil                            | Nil                                 |

## Trend of monthly disposal of complaints

| Sr. No. | Received from  | Carried forward from previous month | Received during the month | Total pending | Resolved** |
|---------|----------------|-------------------------------------|---------------------------|---------------|------------|
| 1       | 2              | 3                                   | 4                         | 5             | 6          |
| 1.      | June-2021      | Nil                                 | Nil                       | Nil           | Nil        |
| 2.      | July-2021      | Nil                                 | Nil                       | Nil           | Nil        |
| 3.      | August-2021    | Nil                                 | Nil                       | Nil           | Nil        |
| 4.      | September-2021 | Nil                                 | Nil                       | Nil           | Nil        |
| 5.      | October-2021   | Nil                                 | Nil                       | Nil           | Nil        |
| 6.      | November-2021  | Nil                                 | Nil                       | Nil           | Nil        |
| 7.      | December-2021  | Nil                                 | Nil                       | Nil           | Nil        |
| 8.      | January-2022   | Nil                                 | Nil                       | Nil           | Nil        |
| 9.      | February-2022  | Nil                                 | Nil                       | Nil           | Nil        |
| 10.     | March-2022     | Nil                                 | Nil                       | Nil           | Nil        |
| 11.     | April-2022     | Nil                                 | Nil                       | Nil           | Nil        |
| 12.     | May-2022       | Nil                                 | Nil                       | Nil           | Nil        |
| 13.     | June-2022      | Nil                                 | Nil                       | Nil           | Nil        |
| 14.     | July-2022      | Nil                                 | Nil                       | Nil           | Nil        |
| 15.     | August-2022    | Nil                                 | Nil                       | Nil           | Nil        |
| 16.     | September-2022 | Nil                                 | 1                         | Nil           | 1          |
| 17.     | October-2022   | Nil                                 | Nil                       | Nil           | Nil        |
| 18.     | November-2022  | Nil                                 | Nil                       | Nil           | Nil        |
| 19.     | December-2022  | Nil                                 | Nil                       | Nil           | Nil        |
| 20.     | January-2023   | Nil                                 | Nil                       | Nil           | Nil        |
| 21.     | February-2023  | Nil                                 | Nil                       | Nil           | Nil        |
| 22.     | March-2023     | Nil                                 | Nil                       | Nil           | Nil        |
| 23.     | April-2023     | Nil                                 | Nil                       | Nil           | Nil        |
| 24.     | May-2023       | Nil                                 | Nil                       | Nil           | Nil        |
| 25.     | June-2023      | Nil                                 | Nil                       | Nil           | Nil        |



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CIN No – L67120TG1989PLC010188

SEBI Reg No. INZ000169635; IN-DP-519-2020; DP ID : 13500

|     |                |     |     |     |     |
|-----|----------------|-----|-----|-----|-----|
| 26. | July-2023      | Nil | Nil | Nil | Nil |
| 27. | August-2023    | Nil | Nil | Nil | Nil |
| 28. | September-2023 | Nil | Nil | Nil | Nil |
| 29. | October-2023   | Nil | Nil | Nil | Nil |
| 30. | November-2023  | Nil | Nil | Nil | Nil |
| 31. | December-2023  | Nil | Nil | Nil | Nil |
| 32. | January-2024   | Nil | Nil | Nil | Nil |
| 33. | February-2024  | Nil | Nil | Nil | Nil |
| 34. | March-2024     | Nil | Nil | Nil | Nil |
| 35. | April-2024     | Nil | Nil | Nil | Nil |
| 36. | May-2024       | Nil | Nil | Nil | Nil |
| 37. | June-2024      | Nil | Nil | Nil | Nil |
| 38. | July-2024      | Nil | Nil | Nil | Nil |
| 39. | August-2024    | Nil | Nil | Nil | Nil |
| 40. | September-2024 | Nil | Nil | Nil | Nil |
| 41. | October-2024   | Nil | Nil | Nil | Nil |
| 42. | November-2024  | Nil | Nil | Nil | Nil |
| 43. | December-2024  | Nil | Nil | Nil | Nil |
| 44. | January-2025   | Nil | Nil | Nil | Nil |
| 45. | February-2025  | Nil | Nil | Nil | Nil |
| 46. | March-2025     | Nil | Nil | Nil | Nil |
| 47. | April-2025     | Nil | Nil | Nil | Nil |
| 48. | May-2025       | Nil | Nil | Nil | Nil |
| 49. | June-2025      | Nil | Nil | Nil | Nil |
| 50. | July-2025      | Nil | Nil | Nil | Nil |
| 51. | August-2025    | Nil | Nil | Nil | Nil |
| 52. | September-2025 | Nil | Nil | Nil | Nil |
| 53. | October-2025   | Nil | Nil | Nil | Nil |
| 54. | November-2025  | Nil | Nil | Nil | Nil |
| 55. | December-2025  | Nil | Nil | Nil | Nil |
| 56. | January-2026   | Nil | Nil | Nil | Nil |
| 57. | February-2026  | Nil | Nil | Nil | Nil |
| 58. | March-2026     | Nil | Nil | Nil | Nil |
| 59. | April-2026     | Nil | Nil | Nil | Nil |
| 60. | May-2026       | Nil | Nil | Nil | Nil |
| 61. | June-2026      | Nil | Nil | Nil | Nil |

\* Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.



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## **Trends of Annual Disposal of Complaints**

| Sr. No. | Year               | Carried forward from previous Month | Received during the Year | Resolved during the Year | Pending at the end of the Year |
|---------|--------------------|-------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1       | 2                  | 3                                   | 4                        | 5                        | 6                              |
| 1.      | 2017-18            | Nil                                 | Nil                      | Nil                      | Nil                            |
| 2.      | 2018-19            | Nil                                 | Nil                      | Nil                      | Nil                            |
| 3.      | 2019-20            | Nil                                 | Nil                      | Nil                      | Nil                            |
| 4.      | 2020-21            | Nil                                 | Nil                      | Nil                      | Nil                            |
| 5.      | 2021-22            | Nil                                 | Nil                      | Nil                      | Nil                            |
| 6.      | 2022-23            | Nil                                 | 1                        | 1                        | Nil                            |
| 7.      | 2023-24            | Nil                                 | Nil                      | Nil                      | Nil                            |
| 8.      | 2024-25            | Nil                                 | Nil                      | Nil                      | Nil                            |
| 9.      | 2025-26            | Nil                                 | Nil                      | Nil                      | Nil                            |
|         | <b>Grand Total</b> | Nil                                 | 1                        | 1                        | Nil                            |