



# CIL Securities Ltd

REGD. OFF: 214, RAGHAVA RATNA TOWER S, CHIRAG ALI LANE, ABIDS, HYDERABAD – 500 001  
PHONE NO. OFF : 040 – 23203155; 69011111  
E-mail : [advisors@cilsecurities.com](mailto:advisors@cilsecurities.com); URL : [www.cilsecurities.com](http://www.cilsecurities.com)  
CIN No – L67120TG1989PLC010188  
SEBI Reg.No.INZ000169535

## Annexure A

### Escalation Matrix – Stock Broker

Details of	Contact Person	Address	Contact No.	Email ID
Customer Care	Rajesh Mayekar	214, Raghava Ratna Towers, Chirag Ali Lane, Abids, Hyderabad – 500 001	040-69011111 Mon-Fri; 10:00 AM to 6.30 PM Sat; 10:00 AM to 2.00 PM	<a href="mailto:backoffice@cilsecurities.com">backoffice@cilsecurities.com</a>
Head of Client Servicing	M.P.Balakrishna Sarma	214, Raghava Ratna Towers, Chirag Ali Lane, Abids, Hyderabad – 500 001	040-69011139 Mon-Fri; 10:00 AM to 6.30 PM Sat; 10:00 AM to 2.00 PM	<a href="mailto:complaints@cilsecurities.com">complaints@cilsecurities.com</a>
Compliance Officer	K K Maheshwari	214, Raghava Ratna Towers, Chirag Ali Lane, Abids, Hyderabad – 500 001	040-69011147 Mon-Fri; 10:00 AM to 6.30 PM Sat; 10:00 AM to 2.00 PM	<a href="mailto:kkm@cilsecurities.com">kkm@cilsecurities.com</a>
CEO / Managing Director	K K Maheshwari	214, Raghava Ratna Towers, Chirag Ali Lane, Abids, Hyderabad – 500 001	040-69011147 Mon-Fri; 10:00 AM to 6.30 PM Sat; 10:00 AM to 2.00 PM	<a href="mailto:kkm@cilsecurities.com">kkm@cilsecurities.com</a>

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- SEBI at <https://scores.gov.in/scores/Welcome.html>
- Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal..



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### Escalation Matrix - DP

Details of	Contact Person	Address	Contact No.	Email ID
Client Servicing	V.Peera Reddy	214, Raghava Ratna Towers, Chirag Ali Lane, Abids, Hyderabad – 500 001	040-69011111	<a href="mailto:dp@cilsecurities.com">dp@cilsecurities.com</a>
Head of Client Servicing	M K Raghavendra Rao	214, Raghava Ratna Towers, Chirag Ali Lane, Abids, Hyderabad – 500 001	040-69011140	<a href="mailto:complaints@cilsecurities.com">complaints@cilsecurities.com</a>
Compliance Officer	K K Maheshwari	214, Raghava Ratna Towers, Chirag Ali Lane, Abids, Hyderabad – 500 001	040-69011147	<a href="mailto:kkm@cilsecurities.com">kkm@cilsecurities.com</a>
CEO / Managing Director	K K Maheshwari	214, Raghava Ratna Towers, Chirag Ali Lane, Abids, Hyderabad – 500 001	040-69011147	<a href="mailto:kkm@cilsecurities.com">kkm@cilsecurities.com</a>

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CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or  
SEBI at <https://scores.gov.in/scores/Welcome.html> or with.

Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Depository portal.