



# CIL Securities Ltd

REGD. OFF: 214, RAGHAVA RATNA TOWER S, CHIRAG ALI LANE, ABIDS, HYDERABAD – 500 001  
PHONE NO. OFF : 040 – 23203155; 69011111  
E-mail : [advisors@cilsecurities.com](mailto:advisors@cilsecurities.com); URL : [www.cilsecurities.com](http://www.cilsecurities.com)  
CIN No – L67120TG1989PLC010188  
SEBI Reg.No.INZ000169535

## Annexure A

### Escalation Matrix – Stock Broker

| Details of               | Contact Person        | Address   | Contact No.  | Email ID   |
|--------------------------|-----------------------|---|--|--|
| Customer Care            | Rajesh Mayekar        | 214,<br>Raghava Ratna Towers,<br>Chirag Ali Lane, Abids,<br>Hyderabad – 500 001 | 040-69011111<br>Mon-Fri; 10:00 AM to 6.30 PM<br>Sat; 10:00 AM to 2.00 PM | <a href="mailto:backoffice@cilsecurities.com">backoffice@cilsecurities.com</a> |
| Head of Client Servicing | M.P.Balakrishna Sarma | 214,<br>Raghava Ratna Towers,<br>Chirag Ali Lane, Abids,<br>Hyderabad – 500 001 | 040-69011139<br>Mon-Fri; 10:00 AM to 6.30 PM<br>Sat; 10:00 AM to 2.00 PM | <a href="mailto:complaints@cilsecurities.com">complaints@cilsecurities.com</a> |
| Compliance Officer       | Vinod Kumar Sabavath  | 214,<br>Raghava Ratna Towers,<br>Chirag Ali Lane, Abids,<br>Hyderabad – 500 001 | 040-69011138 Mon-Fri;<br>10:00 AM to 6.30 PM<br>Sat; 10:00 AM to 2.00 PM | <a href="mailto:vinod@cilsecurities.com">vinod@cilsecurities.com</a>           |
| CEO / Managing Director  | K K Maheshwari        | 214,<br>Raghava Ratna Towers,<br>Chirag Ali Lane, Abids,<br>Hyderabad – 500 001 | 040-69011147<br>Mon-Fri; 10:00 AM to 6.30 PM<br>Sat; 10:00 AM to 2.00 PM | <a href="mailto:kkm@cilsecurities.com">kkm@cilsecurities.com</a>               |

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

- SEBI at <https://scores.sebi.gov.in/>
- Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>
- <https://www.mcxindia.com/investor-services>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.



## Annexure A

### Escalation Matrix - DP

| Details of               | Contact Person       | Address   | Contact No.  | Email ID                     |
|--------------------------|----------------------|---|--------------|------------------------------|
| Client Servicing         | Vijaya Kumar Gundala | 214,<br>Raghava Ratna Towers,<br>Chirag Ali Lane, Abids,<br>Hyderabad – 500 001 | 040-69011111 | dp@cilsecurities.com         |
| Head of Client Servicing | M K Raghavendra Rao  | 214,<br>Raghava Ratna Towers,<br>Chirag Ali Lane, Abids,<br>Hyderabad – 500 001 | 040-69011140 | complaints@cilsecurities.com |
| Compliance Officer       | K K Maheshwari       | 214,<br>Raghava Ratna Towers,<br>Chirag Ali Lane, Abids,<br>Hyderabad – 500 001 | 040-69011147 | kkm@cilsecurities.com        |
| CEO / Managing Director  | K K Maheshwari       | 214,<br>Raghava Ratna Towers,<br>Chirag Ali Lane, Abids,<br>Hyderabad – 500 001 | 040-69011147 | kkm@cilsecurities.com        |

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with :  
CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or  
SEBI at <https://scores.sebi.gov.in/>.

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES//Depository Portal